

NO MONTHLY FEES

Download the My-iMali APP
and Sign-Up within minutes.

KYC (Know Your Customer)

Select your KYC limit best
suited to your needs by
taking a selfie, a photo of
your RSA ID / Driver's
License or Passport / Aslam
document.

Full KYC only applicable to
RSA residents.

KYC STATUS	Daily Transaction Limits to card and/or bank account	Monthly Transaction Limits to Card per month	Monthly Transaction Limits to RSA Bank Account
LIGHT KYC	R 10 000	R 25 000	R 25 000
FULL KYC	R 10 000	R 25 000	R 75 000

TALK TO US

support@my-imali.com

Call us on +27 12 111 0345

OR

WhatsApp / Please Call Me on: 081 398 6513

Week days: 08:00 to 20:00

Saturday's and Public Holidays: 08:00 to 15:00

www.my-imali.com



WALLET GUIDE

My-iMali Deposit Information

Bank : ABSA ATM/EFT IN*
Bank Account # : 409 401 9835
Account type : Cheque
Beneficiary : My-iMali/NetUp Trading
Beneficiary Ref : ML_____

*ATM: Within 1 hour
EFT IN: up to 2 working days
Immediate payment within 1 hour

Wallet Fees

EFT In	R1.25
EFT Out (Wallet to Bank Account)	R5.00
Wallet to Wallet Transfer	FREE
ATM Withdrawal Fee - Local	R5.50 + R1.06 / R100
ATM/POS Decline/Return - Local	R7.00
In-App Balance Enquiry	FREE
Move money from wallet to card	1% of Transaction
Replacement Card Fee	R100,00

View Balances

View your wallet or My-imali prepaid Mastercard debit card balances in-app.

Purchase

In-App from any My-iMali accredited merchant or use your My-iMali Mastercard Debit Card with a zero POS fee.

Send Credits

STEP 1: In APP select SEND CREDITS
STEP 2: Enter Amount to Send
STEP 3: Enter receiver's reference # or SCAN their QR Code.

Receive Credits

STEP 1: In APP select RECEIVE CREDITS from the main menu
STEP 2: Sender can scan your unique QR Coder
OR
Provide your unique reference # to the sender to manually process the step.

Prepaid Services

Benefit from our In-App PIN Less Pre-paid services like Data and Airtime for more major service providers.

My-iMali Debit Card

Link up to 4 cards to your wallet. Order today from our website!

Move Credit's

TO CARD(s)

STEP 1: Select MOVE CREDIT'S on Home screen
STEP 2: Select Card
STEP 3: Select Coupon to transfer from and Card
STEP 4: Enter Amount
STEP 5: SAVE

***PAY OUT is immediate**

TO BANK ACCOUNT(s)

STEP 1: Select MOVE CREDIT'S on Home screen
STEP 2: Select the Bank Account tab
STEP 3: Select Coupon to transfer from
STEP 4: Enter Amount
STEP 5: SAVE